

Liviki – support for the integration of foreigners in Poland

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What is Liviki?

- multi-platform application (web/PWA application) for foreigners living in Poland
- contains information necessary for long-term stay or residence: official matters, labour market, education, key public services

Origin of the idea

- team of authors: academic staff members working with foreign students and responsible for internationalization
- there are already similar solutions but with fragmented and selective functionalities: applications for foreign students limited to one university, applications and websites for foreign tourists

Origin of the idea

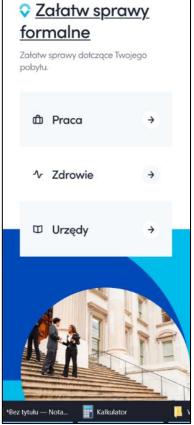
- there is no application targeted at foreigners staying in Poland for longer periods (work, studies) who need to use various services or deal with official matters and therefore have different and usually more complex needs than e.g. tourists or people coming on business trips
- social media often do not perform well when it comes to providing structured, all-in-one information

Key features

- information on administrative and official aspects important to stay in Poland (including legalization of residence, housing, health, work, education)
- directory of services, institutions and companies offering services in foreign languages (doctors, lawyers, translators, schools, kindergartens, universities)
- information about city events, cultural offer, particularly available in foreign languages and/or with integration

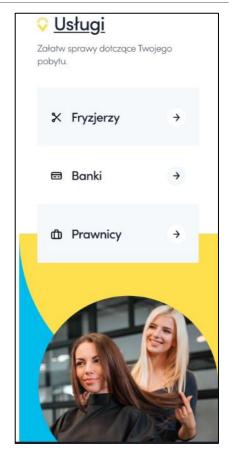
App interface – mobile version











Key features

- alerts and warnings, information from municipal services in foreign languages
- notifications about public holidays and educational functions (e.g. the meaning of a holiday/tradition, related vocabulary, word of the day in Polish)
- the basic instance of the application is a single city different information for each city can be added in a similar structure by adding new cities to the app (see transport apps)

Social effects

- improving the quality of life of foreigners and building their sense of connection with the local community
- promoting the image of Polish cities as open, friendly to foreigners, competent and informative

Social effects

- reducing the scale of problems and incidents resulting from the lack of appropriate information for foreigners, especially in critical areas such as health, public transport, official matters, security
- improving and accelerating the process of integration of foreigners in Polish cities, which in the long run will have a positive impact on their social situation

Future plans

- technical and content development of the app in cooperation with our foreign students
- relocation and official launch from a new domain
- creating Ukrainian language version
- strengthening cooperation with local governments (city/region councils)